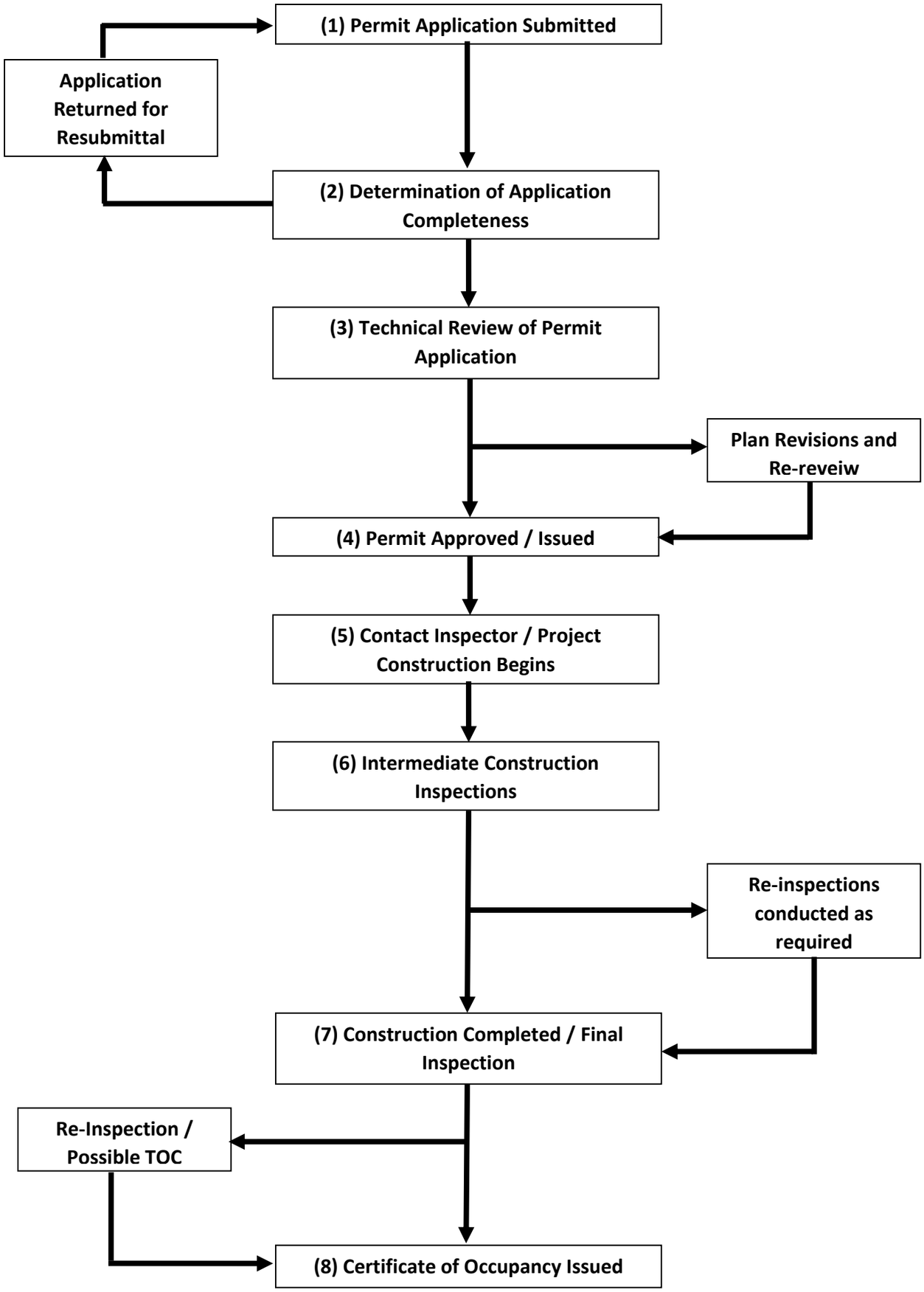PERMIT PROCESS DIAGRAM